

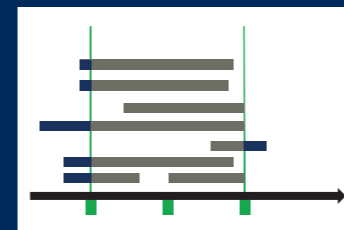
COST AVIATION GmbH • Flughafenstraße 32 • 70629 Stuttgart • Germany

Tel: 0049 (0)711 948 5005

Fax: 0049 (0)711 948 3711

[contact@cost-aviation.de](mailto:contact@cost-aviation.de)

[www.cost-aviation.com](http://www.cost-aviation.com)



## PROCESS ANALYSIS



# PROCESS ANALYSIS EXTERNAL VIEW AND EXPERIENCE FOR OPERATIONAL EXCELLENCE.

In the fast-changing aviation world efficient processes and continuous improvement are the new standard.

Stuttgart Airport being our own operation, we are well aware of all process steps in the aviation value chain. Our external perspective and unbiased view on your status quo combined with the experience from projects across the globe deliver you the innovative ideas you need.

Clients:  **Lufthansa**  **Eurowings**  **Vnukovo** INTERNATIONAL AIRPORT MOSCOW  **Lufthansa LEOS** Member of the Lufthansa Technik Group  **WISAG**

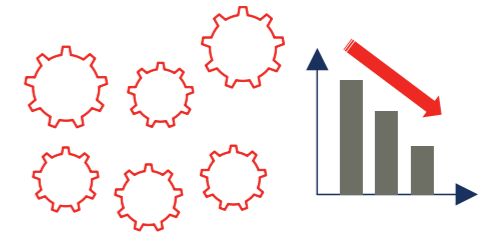
## Our Approach

Benefit from our experience along the whole aviation process chain, from security checks to loading. By the help of our operational knowledge, COST AVIATION measures your process with regard to productivity and quality. Optionally, we also have the suitable IT solution and hardware to measure waiting and service times of any process in the airport business.

Example: 3-phase concept to success

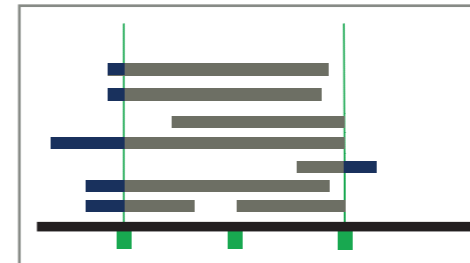
### 1. AS-IS ANALYSIS

- Measurement of process times
- Transparent display of empty runs and phases without value creation
- If possible usage of suitable IT tools and resulting data
- Clear illustration of as-is situation



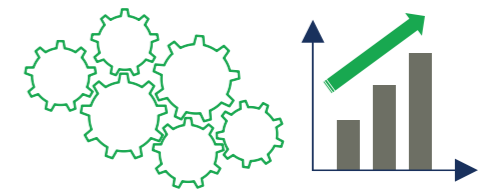
### 2. TO-BE CONCEPT

- Collaborative approach to define to-be process
- Shorter process times
- Higher quality
- Increase in value-adding activities



### 3. Optional: COLLABORATIVE IMPROVEMENT PROCESS

Our consultants support your resulting improvement process with their expertise and routine, optimizing your result.



## Your Result

As a result, our external, holistic perspective and process know-how deliver the transparency you need to detect room for improvement, cost savings and quality enhancements. Besides proposing a profound to-be concept, we also offer to be your valuable partner in the process of realizing it.